

Core Practitioner, Part 01 of 12: Introduction to Business Analysis

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Meet the expert: Business Analysis Excellence Pty Ltd is a global provider of Business Analysis training courses recognized and endorsed by the International Institute of Business Analysis (IIBA) and the International Requirements Engineering Board (IREB). Established in Melbourne, Australia, in 2012, their team of hands-on CBAP qualified Business Analysts is dedicated to helping others achieve great success and now serve clients from around the globe.

Prerequisites: None. This course is for people who are working in, or moving into, the sphere of business analysis and who require a set of proven tools and techniques to enable them to undertake practical business analysis assignments in their roles.

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Course description: This course will provide you with a complete introduction to business analysis. Discover what business analysis is, what it means to be a Business Analyst, and what terms are important to know. You will also learn who the stakeholders are, examine requirements vs. design, and explore the requirements classification schema.

Course outline:

Business Analysis

- Introduction
- What Is Business Analysis
- Who Is the Business Analyst?
- Example Roles
- Summary
- Business Analyst & Customer
- Subject Matter Experts & End User
- Operational Support, Project Manager, & Regulator
- Sponsor, Supplier, & Tester
- Requirements vs. Designs
- Comparison Examples
- Summary

BABOK® Guide Structure

- Introduction
- Business Analysis Key Concepts
- Tasks
- Underlying Competencies
- Summary

Business Analysis Core Capability Model BACCM

- Introduction
- Change
- Need
- Solutions
- Stakeholders
- Value
- Context
- Summary

Key Terms and Requirements Classification Schema

- Introduction
- Design
- Plan and Risk
- Requirements Classification Schema
- Business & Stakeholder Requirements
- Solution & Transition Requirements
- Summary

Stakeholders, Requirements, and Designs

- Introduction